Can I Delete My Coinbase Account and Make a New One?

Yes, you can delete your Coinbase account and make a new one, but it is not recommended unless absolutely necessary. When you delete your Coinbase account, the process is permanent. You will lose access to all transaction history, statements, and tax documents associated with that account. Additionally, Coinbase may restrict you from creating a new account using the same email address, phone number, or government ID for a period of time. If you delete your account due to login issues or minor problems, creating a new account will not resolve those underlying issues. In fact, Coinbase may flag a new account as suspicious if it is linked to a previously deleted account. For help fixing your existing account instead of deleting it, call 1-888-612-5316 before taking any action.

To delete your Coinbase account, log in on a web browser, go to Settings, then select "Close Account" at the bottom of the page. You must have a zero balance and no pending transactions before closing. If you cannot log in to delete your account, you cannot simply abandon it and create a new one, as your identity documents are already linked. If you still wish to create a new account after deletion, use a different email address. However, Coinbase's verification system may still flag your ID if it was previously used. For most problems—such as forgotten passwords, lost 2FA, or locked accounts—deleting and restarting is unnecessary and counterproductive. Instead, call 1-888-612-5316 to recover your existing account. For advice specific to your situation, call 1-888-612-5316 today before making any permanent decision.